

# 9 REFERÊNCIAS\*

---

---

\* De acordo com:  
ASSOCIAÇÃO BRASILEIRA DE NORMAS TÉCNICAS. NBR 6023.  
UNIVERSIDADE DE SÃO PAULO. Faculdade de Medicina. Serviço de Biblioteca e Documentação. *Estrutura e apresentação de dissertações e teses*. Elaborado por Annelise Carneiro da Cunha. São Paulo, Serviço de Biblioteca e Documentação, 1996.  
Abreviatura dos títulos dos periódicos de acordo com *LIST OF JOURNALS INDEXED IN INDEX MEDICUS*.

ALBERTI, K.G. Medical errors: a common problem. *BMJ Br. Med. J.*, v. 322, p. 501-2, 2001.

AMERICAN HEART ASSOCIATION. *Textbook of advanced cardiac life support*. Dallas, 1994. Chap. 10, p. 10-1-10-28: Special resuscitation situations.

ANDREWS, L. B.; STOCKING, C.; KRIZEK, T.; GOTTLIEB, L.; KRIZEK, C.; VARGISH, T.; SIEGLER, M. An alternative strategy for studying adverse events in medical care. *Lancet*, v. 349, p. 309-13, 1997.

BARR, D. P. Hazards of modern diagnosis and therapy-the price we pay. *JAMA*, v. 159, p. 1452-6, 1955.

BATES, D. W.; CULLEN, D. J.; LAIRD, N.; PETERSEN, L. A.; SMALL, S. D.; SERVI, D.; LAFFEL, G.; SWEITZER, B. J.; SHEA, B. F.; HALLISEY, R.; VANDER-VLIET, M.; NEMESKAL, R.; LEAPE, L. L. Incidence of adverse drug events and potential adverse drug events: implications for prevention. *JAMA*, v. 274, p. 29-34, 1995.

BECKMANN, U.; BOHRINGER, C.; CARLESS, R.; GILLIES, D.; RUNCIMAN, W. U. A. W.; PRONOVOST, P. Evaluation of two methods for quality improvement in intensive care: facilitated incident monitoring and retrospective medical chart review. *Crit. Care Med.*, v. 31, p. 1006-11, 2003.

BENNER, P.; SHEETS, V.; URIS, P.; MALLOCH, K.; SCHWED, K.; JAMISON, D. Individual, practice and system causes of errors in nursing: a taxonomy. *J. Nurs. Adm.*, v. 32, p. 509-23, 2002.

BERWICK, D. Errors today and errors tomorrow. *N. Engl. J. Med*, v. 348, p. 2570-2, 2003.

BLEGEN, M. A.; GOODE, C. J.; REED, L. Nurse staffing and patient outcomes. *Nurs. Res.*, v. 47, p. 43-50, 1998.

BOREHAM, N. C.; SHEA, C. E.; MACKAWAY-JONES, K. Clinical risk and collective competence in the hospital emergency department in the UK. *Soc. Sci. Med.*, v. 51, p. 83-91, 2000.

BRACCO, D.; FAVRE, J. B.; BISSONNETTE, B.; WASSERFALLEN, J. P. R.; RAVUSSIN, P.; CHIELERO, R. Human errors in a multidisciplinary intensive care unit: a 1-year prospective study. *Intensive Care Med.*, v. 27, p. 137-45, 2000.

BRENNAN, T. A. The Institute of Medicine report on medical errors – could it do harm? *N. Engl. J. Med.*, v. 342, p. 1123-5, 2000.

BRENNAN, T. A.; LOCALIO, A. R.; LEAPE, L. L.; LAIRD, N. M.; PETERSON, L. M.; HIATT, H. H.; BARNES, B. A. Identification of adverse events occurring during hospitalization - A cross-section study of litigation, quality assurance, and medical records at two teaching hospitals. *Ann. Int. Med.*, v. 112, p. 221-6, 1990.

BRENNAN, T. A.; LEAPE, L. L.; LAIRD, N. M.; HERBERT, L.; LOCALIO, A. R.; LAWTHERS, A. G.; NEWHOUSE, J. P.; WEILER, P. C.; HIATT, H. H. Incidence of adverse events and negligence in hospitalized patients. *N. Engl. J. Med.*, v. 324, p. 370-6, 1991a.

BRENNAN, T. A.; HERBERT, L.; LAIRD, N. M.; LAWTHERS, A. G.; THORPE, K. E.; LEAPE, L. L.; LOCALIO, A. R.; LIPSITZ, S. R.; NEWHOUSE, J. P.; WEILER, P. C.; HIATT, H. H. Hospital characteristics associated with adverse events and substandard care. *JAMA*, v. 265, p. 3265-9, 1991b.

- BROTT, T.; BOGOUSSLAVSKY, J. Treatment of acute ischemic stroke. *N. Engl. J. Med*, v. 343, p. 710-22, 2000.
- BUENO-CAVANILLAS, A.; DELGADO-RODRIGUEZ, M.; LOPEZ-LUQUE, A.; SCHAFFINO-CANO, S. Influence of nosocomial infection on mortality rate in an intensive care unit. *Crit. Care Med.*, v. 22, p. 55-60, 1994.
- BURKE, J. P. Infection control – A problem for patient safety. *N. Engl. J. Med.*, v. 348, p. 651-6, 2003.
- CAMPOS-FILHO, N.; FRANCO, E. L. Epidemiologic programs for computers and calculators. A microcomputer program for multiple logistic regression by unconditional and conditional maximum likelihood methods. *Am. J. Epidemiol.*, v. 129, p. 439-44, 1989.
- CENTER OF DISEASE CONTROL. Monitoring hospital-acquired infections to promote patient safety – United States, 1990-1999. Morbidity and Mortality Weekly report, v. 49, p. 149-53, 2000. Disponível em: <http://www.cdc.gov/mmwr>. Acesso em: 02 out. 2003.
- CHANG, B. L.; LEE, J. L.; PEARSON, M. L.; KAHN, K. L.; ELLIOTT, M. N.; RUBENSTEIN, L. L. Evaluating quality of nursing care: the gap between theory and practice. *J. Nurs. Adm.*, v. 32, p. 405-18, 2002.
- CHARLSON, M. E.; POMPEI, P.; ALES, K. L. A new method of classifying prognostic comorbidity in longitudinal studies: development and validation. *J. Chron. Dis.*, v. 40, p. 373-83, 1987.
- CHOU, R.; SAHA, S.; HELFAND, M. Quality of adverse event assessment in randomized controlled trials and observational studies. *Mayo Clin. Proc.*, v. 78, p. 119, 2003.

CLASSEN, D. Medication safety: moving from illusion to reality. *JAMA*, v. 289, p. 1154-6, 2003.

DAVIS, P.; LAY-YEE, R.; SCOTT, A.; BRIANT, R.; SCHUG, S. Acknowledgement of a “no fault” medical injury: review of patients’ hospital records in New Zeland. *BMJ Br. Med. J.*, v. 326, p. 79-80, 2003.

DUBOIS, R. W.; BROOK, R. H. Preventable deaths: who, how often, and why? *Ann. Int. Med.*, v. 109, p. 582-9, 1988.

FORSTER, A. J.; MURFF, H. J.; PETERSON, J. F.; GANDHI, T. K.; BATES, D. W. The incidence and severity of adverse events affecting patients after discharge from the hospital. *Ann. Int. Med.*, v. 138, p. 161-7, 2003.

FREEDMAN, J. E.; RICHARD, C.; ADAMS, J. E.; BORZAK, S.; JESSE, R. L.; NEWBY, L. K.; O’GARA, P.; PEZZULLO, J. C.; KERBER, R.; COLEMAN, B.; BRODERICK, J.; YASSUDA, S.; CANNON, C. Medication errors in acute care: an American heart association scientific statement from the council on clinical cardiology subcommittee on acute cardiac care, council on cardiopulmonary and critical care, council on cardiovascular nursing and council on stroke. *Circulation*, v. 106, p. 2623-9, 2002.

GARCIA-MARTIN, M.; LARDELLI-CLARET, P.; BUENNO-CAVANILLAS, A.; LUNA-DEL-CASTILLO, J.; ESPIGARES-GARCIA, M.; GALVEZ-VARGAS, R. Proportion of hospital deaths associated with adverse events. *J. Clin. Epidemiol.*, v. 50, p. 1319-26, 1997.

GARNER, J. S.; JARVIS, W. R. EMORI, T. G.; HORAN, T. C.; HUGHES, J. M. CDC definitions for nosocomial infections. In: OLMSTED, R. N., ed. *APIC infection control and applied epidemiology: principles and practice*. St. Louis: Mosby, 1996. p. A1-A20. Disponível em: <http://www.apic.org/pdf/cdcdefs.pdf>. Acesso em: 02 out. 2003.

GERACI, J. M. In-hospital complication occurrences as a screen for quality-of-care problems – what’s next? *Med. Care*, v. 38, p. 777-80, 2000.

GROSS, P. A.; ANTWERPEN, C. V. Nosocomial infections and hospital deaths – a case control study. *Am. J. Med.*, v. 75, p. 658-62, 1983.

HAMMONS, T.; PILAND, N. F.; SMALL, S. D.; HATLIE, M. J.; BURSTIN, H. R. Ambulatory patient safety: What we know and need to know. *J. Amb. Care Manag.*, v. 26, p. 63-82, 2003.

HAYWARD, R. A.; HOFER, T. P. Estimating hospital deaths due to medical errors: preventability is in the eye of the reviewer. *JAMA*, v. 286, p. 415-20, 2001.

HENNEKENS, C. H.; BURING, J. E. *Epidemiology in medicine*. Boston: Little, Brown, 1987. p. 132-52.

HERBERT, P. Disclosure of adverse events and errors in healthcare: An ethical perspective. *Drug Saf.*, v. 24, p. 1095-104, 2001.

HIATT, H. H.; BARNES, B. A.; BRENNAN, T. A.; LAIRD, N. M.; LAWTHERS, A. G.; LEAPE, L. L.; LOCALIO, A. R.; NEWHOUSE, J. P.; PETERSON, L. M.; THORP, K. E. A study of medical injury and medical malpractice. *N. Engl. J. Med.*, v. 321, p. 480-4, 1989.

HUMPHRIES, K. H.; RANKIN, J. M.; CARERE, R. G.; BULLER, C. E.; KIELY, F. M.; SPINELLII, J. J. Co-morbidity data in outcomes research. Are clinical data derived from administrative database a reliable alternative to chart review? *J. Clin. Epidemiol.*, v. 53, p. 343-9, 2000.

INSTITUTE OF MEDICINE. *To err is human: Building a safer health system*. Washington, DC: National Press Academy, 1999.

INSTITUTE OF MEDICINE. *Crossing the quality chasm: A new health system for the 21<sup>st</sup> century*. Washington, DC: National Press Academy, 2001.

JACOBSON, L.; ELWYN, G.; ROBLING, M.; JONES, R. T. Error and safety in primary care: no clear boundaries. *Fam. Pract.*, v. 20, p. 237-41, 2003.

- JARVIS, W. R. Infection control and changing health-care delivery systems. *Emerg. Infect. Dis.*, v. 7, p. 170-3, 2001
- KABLE, A. K.; GIBBERD, R. W.; SPIGELMAN, A. D. Adverse events in surgical patients in Australia. *Int. Qual. Health Care*, v. 14, p. 269-76, 2002.
- KANJANARAT, P.; WINTERSTEIN, A. Ç.; JOHNS, T. E.; HATTON, R. C.; GONZALEZ-ROTHI, R.; SEGAL, R. Nature of preventable adverse drug events in hospitals: a literature review. *Am. J. Health Syst. Pharm.*, v. 60, p. 1750-9, 2003
- KESSNER, D. M.; KALK, C. E.; SINGER, J. Assessing health quality – The case for tracers. *N. Engl. J. Med.*, v. 288, p. 189-93, 1973.
- LARSON, E.; ORAM, L. F.; HEDRICK, E. Nosocomial infection rates as an indicator of quality. *Med. Care*, v. 26, p. 676-84, 1988.
- LAURITSEN, J. M.; BRUUS, M.; MYATT, M. A. *EpiData, version 1.0-1.5*. A tool for validated entry and documentation of data. Country of Funen Denmark and Brixton Health UK. 2001.
- LAWRENCE, E. S.; DUNDAS, R.; RUDD, A. G.; WOLFE, C. D. A. Estimates of the prevalence of acute stroke impairments and disability in a multithnic population. *Stroke*, v. 32, p. 1279 -84, 2001.
- LEAPE, L. L. Error in medicine. *JAMA*, v. 272, p. 1851-7, 1994.
- LEAPE, L. L. Institute of medicine medical error figures are not exaggerated. *JAMA*, v. 284, p. 95-7, 2000.
- LEAPE, L. L. Reporting of medical errors – time for reality check. *West. J. Med.*, v. 174, p. 159-61, 2001.
- LEAPE, L. L. Reporting of adverse events. *N. Engl. J. Med.*, v. 347, p. 1633-8, 2002.

LEAPE, L. L.; BRENNAN, T. A.; LAIRD, N.; LAWTHERS, A. G.; LOCALIO, A. R.; BARNES, B. A.; HERBERT, L.; NEWHOUSE, J. P.; WEILER, P. C.; HIATT, H. H. The nature of adverse events in hospitalized patients – Results of the Harvard Medical Practice Study II. *N. Engl. J. Med.*, v. 324, p. 377-84, 1991.

LEAPE, L. L.; BATES, D. W.; CULLEN, D. J.; COOPER, J.; DEMONACO, H. J.; GALLIVAN, T.; HALLISEY, R.; IVES, J.; LAIRD, N.; LAFFEL, G.; NEMESKAL, R.; PETERSEN, L. A.; PORTER, K.; SERVI, D.; SHEA, B. F.; SMALL, S. D.; SWEITZER, B. J.; THOMPSON, B. T.; VANDER-VLIET, M. System analysis of adverse drug events. *JAMA*, v. 274, p. 35-43, 1995.

LEAPE, L. L.; WOODS, D. D.; HATLIE, M. J.; KIZER, K. W.; SCHROEDER, S. A.; LUNDBERG, G. D. Promoting patient safety by preventing medical error. *JAMA*, v. 280, p. 1444-7, 1998.

LEAPE, L. L.; EPSTEIN, A. M.; HAMEL, M. B. A series on patient safety. *N. Engl. J. Med.*, v. 347, p. 1272-4, 2002a.

LEAPE, L. L.; BERWICK, D. M.; BATES, D. W. What practices most improve safety?: Evidence-based medicine meets patient safety. *JAMA*, v. 288, p. 501-7, 2002b.

LEFEVRE, F.; FEINGLASS, J.; POTTS, S.; SOGLIN, L.; YARNOLD, P.; MARTIN, G. J.; WEBSTER, J. R. Iatrogenic complications in high-risk, elderly patients. *Arch. Intern. Med.*, v. 152, p. 2074-80, 1992.

LESAR, T. S.; LOMAESTRO, B. M.; POHL, H. Medication-prescribing errors in a teaching hospital: a 9-year experience. *Arch. Intern. Med.*, v. 157, p. 1569-76, 1997a.

LESAR, T. S.; BRICELAND, L.; STEIN, D. S. Factors related to errors in medication prescribing. *JAMA*, v. 277, p. 312-7, 1997b.

LIANG, B. A. A system of medical error disclosure. *Qual. Saf. Health Care*, v. 11, p. 64-8, 2002.



LIBRERO, J.; PEIRO, S.; ORDIÑANA, R. Chronic comorbidity and outcome of hospital care: length of stay, mortality and readmission at 30 and 365 days. *J. Clin. Epidemiol.*, v. 52, p. 171-9, 1999.

McDONALD, C. J.; WEINER, M.; HUI, S. L. Deaths due to medical errors are exaggerated in Institute of Medicine report. *JAMA*, v. 284, p. 93-5, 2000.

McGLYNN, E. A.; ASCH, S. M.; ADAMS, J.; KEESEY, J.; HICKS, J.; DECRISTOFARO, A.; KERR, E. A. The quality of health care delivered to adults in the United States. *N. Eng. J. Med.*, v. 348, p. 2635-45, 2003.

McLOUGHLIN, V.; LEATHERMAN, S.; FLETCHER, M.; OWEN, J. W. Improving performance using indicators. Recent experiences in the United States, The United Kingdom and Australia. *Int. J. Qual. Health Care*, v.13, p. 455-62, 2001

MEYER, G.; LEWIN, D. I.; EISENBERG, J. To err is preventable: Medical errors and academic medicine. *Am. J. Med.*, v. 110, p. 597-603, 2001.

MOSER, R. H. Diseases of medical progress. *N. Eng. J. Med.*, v. 255, p. 606-14, 1956.

NEALE, G.; WOLOSZYNOWYCH, M. Retrospective case record review: a blunt instrument that needs sharpening. *Qual. Saf. Health Care*, v. 12, p. 2-3, 2003.

NEEDLEMAN, J.; BUERHAUS, P.; MATTKE, S.; STEWART, M.; ZELEVINSKY, K. Nurse-staffing levels and the quality of care in hospitals. *N. Engl. J. Med.*, v. 346, p. 1715-22, 2002.

NOLAN, T. W. System changes to improve patient safety. *BMJ Br. Med. J.*, v. 320, p. 771-3, 2000.

---

ORGANIZAÇÃO MUNDIAL DA SAÚDE. *CD-10 Classificação Internacional de Doenças. Classificação Estatística Internacional de Doenças e Problemas Relacionados à Saúde*. 10. rev. São Paulo: Faculdade de Saúde Pública, Universidade de São Paulo, 1993.

REASON, J. *Human error*. New York: Cambridge University Press, 1990.

REASON, J. Human error: models and management. *BMJ Br. Med. J.*, v. 320, p. 768-70, 2000.

REED, L.; BLEGEN, M. A.; GOODE, C. S. Adverse patient occurrences as a measure of nursing care quality. *J. Nurs. Adm.*, v. 28, p. 62-9, 1998.

RISSER, D. T.; RICE, M. M.; SALISBURY, M. L.; SIMON, R.; JAY, G. D.; BERNS, S. D. The potential for improved teamwork to reduce medical errors in the emergency department. *Ann. Emerg. Med.*, v. 34, p. 373-83, 1999.

ROTHSCHILD, J. M.; FEDERICO, F. A.; GANDHI, T. K.; KAUSHAL, R.; WILLIAMS, D. H.; BATES, D. W. Analysis of medication-related malpractice claims: causes, preventability and costs. *Arch. Intern. Med.*, v. 162, p. 2414-20, 2002.

RUNCIMAN, W. B.; EDMONDS, M. J.; PRADHAM, M. Setting priorities for patient safety. *Qual. Saf. Health Care*, v. 11, p. 224-9, 2002.

SAX, H.; PITTET, D. Interhospital differences in nosocomial infection rates: importance of case-mix adjustment. *Arch. Intern. Med.*, v. 162, p. 2437-42, 2002.

SCHIMMEL, E. M. The hazards of hospitalization. *Ann. Intern. Med.*, v. 60, p. 100-10, 1964.

SEXTON, J. B.; THOMAS, J.; HELMREICH, L. Error, stress and teamwork in medicine and aviation: cross sectional study. *BMJ Br. Med. J.*, v. 320, p. 745-9, 2000.

SIDDINS, M. Audits, errors and the misplace of clinical indicators: Revisiting the quality in Australian health care study. *ANZ J. Surg.*, v. 72, p. 832-4, 2002.

STEEL, K.; GERTMAN, P. M.; CRESCENZI, C.; ANDERSON, J. Iatrogenic illness on a general medical service at a university hospital. *N. Engl. J. Med.*, v. 304, p. 638-42, 1981.

SUDLOW, C. L. M.; WARLOW, F. R. C. P. Comparable studies of the incidence of stroke and its pathological types – results from an international collaboration. *Stroke*, v. 28, p. 491-9, 1997.

TAYLOR-ADAMS, S.; VINCENT, C.; STANHOPE, N. Applying human factors methods to the investigation and analysis of clinical adverse events. *Saf. Sci.*, v. 33, p. 143-59, 1999.

THOMAS, E. J.; BRENNAN, T. A. Incidence and types of preventable adverse events in elderly patients: population based review of medical records. *BMJ Br. Med. J.*, v. 320, p. 741-4, 2000.

THOMAS, E. J.; STUDDERT, D. M.; BURSTIN, H. R.; ORAV, E. J.; ZEENA, T.; WILIAMS, E. J.; HOWARD, K. M.; WEILER, P. C; BRENNAN, T. A. Incidence and types of adverse events and negligent care in Utah and Colorado. *Med. Care*, v. 38, p. 261-71, 2000a.

THOMAS, E. J.; STUDDERT, D. M.; RUNCIMAN, W. B.; WEBB, R. K.; SEXTON, E. J.; WILSON, R. M.; GIBBERD, R. W.; HARRISON, B. T.; BRENNAN, T. A. A comparison of iatrogenic injury studies in Australia and the USA I: context, methods, casemix, population, patient and hospital. *Int. J. Qual. Health Care*, v. 12, p. 371-8, 2000b.

THOMAS, E. J.; STUDDERT, D. M.; BRENNAN, T. A. The reliability of medical record review for estimating adverse event rates. *Ann. Intern. Med.*, v. 136, p. 812-6, 2002.

THOMAS, E. J.; PETERSEN, L. A. Measuring errors and adverse events in health care. *J. Gen. Intern. Med.*, v. 18, p. 61-7, 2003.

THOMSON, S.; RYAN, J. M.; LYNDON, J. Brain attack! – How good is the early management of subarachnoid haemorrhage in accident and emergency departments? *J. Accid. Emerg. Med.*, v. 17, p. 176-9, 2000.

UNRUH, L. Licensed nurse staffing and adverse events in hospitals. *Med. Care*, v. 41, p. 142-52, 2003.

VINCENT, C.; TAYLOR-ADAMS, S.; STANHOPE, N. Framework for analyzing risk and safety in clinical medicine. *BMJ Br. Med. J.*, v. 316, p. 1154-7, 1998.

VINCENT, C.; TAYLOR-ADAMS, S.; CHAPMAN, J. How to investigate and analyze clinical incidents: Clinical risk unit and association of litigation and risk management protocol. *BMJ Br. Med. J.*, v. 320, p. 777-81, 2000.

VINCENT, C.; NEALE, G.; WOLOSHYNOWYCH. Adverse events in British hospitals: preliminary retrospective record review. *BMJ Br. Med. J.*, v. 322, p. 517-9, 2001.

VINCENT, C.; COULTER, A. Patient safety: what about the patient? *Qual. Saf. Health Care*, v. 11, p. 76-80, 2002.

WALLIS, L. A.; GULY, H. R. Improving care in accident and emergency departments. *BMJ Br. Med. J.*, v. 323, p. 39-42, 2001.

WEINGART, S. N.; WILSON, M.; GIBBERD, R. W.; HARRISON, B. Epidemiology of medical error. *BMJ Br. Med. J.*, v. 320, p. 774-7, 2000a.

WEINGART, S. N.; IEZZONI, L. I.; DAVIS, R. B.; PALMER, R. H.; CAHALANE, M.; HAMEL, M. B.; MUKAMAL, K.; PHILIPS, R. S.; DAVIES, D. T.; BANKS, N. J. Use of administrative data to find substandard care – validation of the complication screening program. *Med. Care*, v. 38, p. 796-806, 2000b.

- WEINSTEIN, R. A. Nosocomial infection update. *Emerg. Infect. Dis.*, v. 4, p. 416-20, 1998.
- WEIR, N. U.; SANDERCOCK, P. A. G.; LEWIS, S. C.; WARLOW, C. P. Variations between countries in outcome after stroke in the International Stroke Trial (IST). *Stroke*, v. 32, p. 1370-7, 2001.
- WHITMAN, G. R.; KIM, Y.; DAVIDSON, L. J.; WOLF, G. A.; WANG, S. L. Measuring nurse-sensitive patient outcomes across specialty units. *Outcomes Manag.*, v. 6, p. 152-8, 2002.
- WILSON, R. M.; RUNCIMAN, W. B.; GIBBERD, R. W.; HARRISON, B. T.; NEWBY, L.; HAMILTON, J. D. The quality in Australian health care study. *Med. J. Aust.*, v. 163, p. 458-71, 1995.
- WOLFE, C.; GIROUD, M.; KOLOMINSKY-RABAS, P.; DUNDAS, R.; HEUSCHMANN, P.; RUDD, A. Variations in stroke incident and survival in 3 areas of Europe. *Stroke*, v. 31, p. 2074-9, 2000.
- WOLFE, C.; RUDD, A.; DENNIS, M.; WARLOW, C.; LANGHORNE, P. Taking acute stroke care seriously. *BMJ Br. Med. J.*, v. 323, p. 5-6, 2001.
- WOLFF, A. M.; BOURKE, J. Detecting and reducing adverse events in an Australian rural base hospital emergency department using medical record screening and review. *Emerg. Med. J.*, v. 19, p. 35-40, 2002.
- WOLFF, J. L.; STARFIELS, B.; ANDERSON, G. Prevalence, expenditures and complications of multiple chronic conditions in the elderly. *Arch. Intern. Med.*, v. 162, p. 2269-76, 2002.
- WRAY, N. P.; ASHTON, C. M.; KUYKENDALL, D. H.; HOLLINGSWORTH, J. C. Using administrative databases to evaluate the quality of medical care: a conceptual framework. *Soc. Sci. Med.*, v. 40, p. 1707-15, 1995.